



INTRODUCING TELEMEDICINE!



Good News! [[Client Name]]'s plan will now cover telemedicine visits with your Meritain provider at the same cost to you as your in-person office visits. This applies to both primary care physicians and specialists.

The new telemedicine benefit through your medical plan offers coverage for visits with your specific provider. **This benefit is only available to employees enrolled in one of our medical plans.**

For example, if your provider is only scheduling virtual visits right now because of COVID-19, your plan will cover the appointment the same way as if you had an in-person visit.

TELADOC

[[Client Name]] will continue to offer the Teladoc program in addition to telemedicine visits with your provider. As a reminder, Teladoc is standalone telemedicine company that gives you access 24 hours a day, 7 days a week to their network of U.S. board-certified doctors through the convenience of phone, video or mobile app visits. You pay a \$20 copay per consultation.

Teladoc is available to all employees regardless of whether you are enrolled in a medical plan. Teladoc doctors can provide medical advice, treatment for non-emergency conditions, professional counseling for mental health issues, and more.

Visit www.teladoc.com or download the Teladoc app to register today.

WHAT WILL I PAY?

Benefit	Telemedicine with Meritain		Teladoc (All Employees)
	EPO Plan	HSA Plan	N/A
Primary Care Physician	Tier 1: \$20 copay Tier 2: \$40 copay	Tier 1: \$20 copay* Tier 2: \$40 copay*	
Specialist	Tier 1: \$40 copay Tier 2: \$50 copay	Tier 1: \$40 copay* Tier 2: \$50 copay*	\$20 copay
Substance Abuse/Mental Health	Tier 1: \$40 copay Tier 2: \$50 copay	Tier 1: \$40 copay* Tier 2: \$50 copay*	

* After deductible

Please Note: Tier 1 = APCN, Tier 2 = ACPOS II

WHEN SHOULD I USE TELEMEDICINE WITH MERITAIN VS. TELADOC?

Use Telemedicine With Meritain When	Use Teldadoc When
<ul style="list-style-type: none"> Your provider is only offering virtual visits because of COVID-19 You need assistance with a specific medical issue that your provider is treating You are due for a routine appointment with your provider You need to see your provider for any other reason 	<ul style="list-style-type: none"> You need medical assistance outside of office hours You do not want to wait for the next available appointment with your provider Your medical issue is nonspecific You want to pay less out-of-pocket (applies in some situations)